



Andy Schor, Mayor

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Lansing Wet Weather Control Program **Combined Sewer Overflow (CSO) Sub-Area 034C Project**

Frequently Asked Questions

As part of the City's comprehensive Wet Weather Control Program (WWCP), a sewer separation and road construction project designed to eliminate combined sewer overflows (CSOs) will be constructed during the 2018 and 2019 construction seasons. The project area is shown on the attached map, and it includes the Moores Park Neighborhood, and sections of the W. Mt. Hope Avenue and Martin Luther King Jr. Boulevard corridors.

This project, the CSO 034C Project, will prevent sewage from entering our Grand and Red Cedar Rivers, as well as helping to reduce the frequency of sewer backups into the basements of homes and businesses during severe storms. In addition, the Lansing Board of Water and Light's water main will be replaced or upgraded as part of this project. The project is funded using sewer rates with no additional cost to residents and property owners. The following are some questions generated from residents about the impending construction. The responses below are consistent with what was stated at the two public/neighborhood meetings that were held in October, 2017, and March, 2018, respectively.

Will I be able to access my driveway during the construction? If not, where will I park?

When underground utilities are being constructed in front of your driveway, you will not be able to access your driveway, and this typically lasts about two days for each of the two new utilities, sanitary sewer and water main. In addition, when the contractor is subsequently restoring the block with new curb & gutter and new driveway approaches (where the project calls for new concrete facilities), you will also not be able to access your driveway due to the time needed for the concrete to cure, which is typically about 6 to 7 days.

During these times when driveway access is unavailable, you will be allowed to park overnight on a street near your house through use of the pink door hangers provided by the City for this purpose. The Lansing Police Department will not ticket your vehicle, if the pink door hanger is hung from the vehicle's rearview mirror (and you aren't parked in a No Parking Zone). Prior to work starting on your block, the City will provide two door hangers per household with additional door hangers being available upon request for households with more than two drivers.

I am handicapped and I cannot walk the distance to a sidestreet during the time my driveway is inaccessible. What do I do?

If you or one of your neighbors is handicapped, we encourage you to contact the City' Public Service Department at #517-483-4456, so we can be made aware of your difficulties, which will allow us to make special accommodations when construction is on your block.

How long will I be without water service and/or sewer service? Regarding a temporary shutdown of water service, the Lansing Board of Water and Light provides a 72-hour notice for any shutdown of water service, which will be adhered during this project. The actual shutdown period for residential properties occurs during normal business hours and it typically averages about three hours for the time the house's water service pipe is transferred to the new watermain. However, it could be anywhere from two to five hours depending upon the difficulty of the work.

Regarding a temporary shutdown of sewer service, the temporary shutdown typically averages less than two hours, and residents are simply asked to limit water usage during the short shutdown period.

Combined Sewer Overflow (CSO) Sub-Area 034C Project

Frequently Asked Questions (continued)

Will I lose power, internet or cable TV? The project should have no impact on electric power, internet service or TV service. However, the street lighting system must be de-energized for worker safety, while the contractor is actively working on your street.

Are sidewalks being replaced? The project does not have funding for replacement of the public sidewalk in the project area. However, in compliance with the federal Americans with Disabilities Act, the sidewalk at all corners of the street intersections will be upgraded and replaced to include sidewalk ramps for wheel chair access and truncated domes for the visually impaired.

How will my mail be delivered and how will my trash be picked up? Regarding mail delivery, the neighborhoods in the project area have the mail boxes on the house structure, so mail delivery will not be affected by this construction project. Regarding trash pick-up, there will be times when trash trucks cannot drive down the block, so trash should be taken to the closest intersection. Construction staff can assist with this task, if necessary. City trash vehicles are aware of this construction project and the staff are instructed to assure that all trash is collected in the project area. Similarly, the City works with the other trash collection vendors to assure the trash is collected during construction.

Will any trees be removed as part of the project? If so, will they be replaced? In general, trees on private property are not impacted by this construction project. Regarding publicly-owned trees in the parkway between the sidewalk and curb, a goal of project design is to minimize any impact on trees. Also, the construction contract requires the contractor to assure protection of all trees. However, due to the depth of the sanitary sewer trench on Smith Avenue (west of the Bradley Avenue intersection), some tree removals are necessary for the safety of the workers. The removed trees will be replaced with species approved by the City's Forestry Division.

This is a two-year project, so, specifically, when will work on my street begin? The following are APPROXIMATE start dates for work on some streets within the project area (see attached project boundary map) that will see construction during the 2018 season. These start dates may be delayed based on a significant number of rain days or due to difficult conditions encountered in the field. Also, for the streets slated for 2019 construction, detailed schedule information won't be available until late 2018 or early 2019.

- **Smith Avenue:** Work begins at the east end (by the Bradley Ave, intersection) in mid-April of 2018.
- **Barnes Avenue, from Bradley Ave. to Delevan Ave.:** Work is estimated to start in early July of 2018.
- **Stirling Ave. (from Barnes Ave. to Mt. Hope Ave.); Rundle Ave. (from Barnes Ave. to Mt. Hope Ave.); and Osband Ave. (from Barnes Ave. to Mt. Hope Ave.):** Work is estimated to start in early August of 2018.
- **W. Mt. Hope Avenue (from MLK Jr. Blvd. to Pattengill Ave.) and Marion Avenue:** Work is estimated to start in early August of 2018.
- **Fletcher Ave. (from Barnes Ave. to Mt. Hope Ave.); Delevan Ave. (from Barnes Ave. to Mt. Hope Ave.); and Beal Ave. (from Barnes Ave. to Mt. Hope Ave.):** Work is estimated to start in September of 2018.
- **Park Avenue:** Work is estimated to start in September of 2018.

How long does the work on my block take, and when will it be done? Although the time on a block can vary greatly depending upon the difficulty of the work, the number of rain days and the length of a particular block, the work typically takes approximately five (5) to six (6) weeks from the time of pavement removal to when the roadway is re-built, including new concrete curb & gutter. Base paving is scheduled as soon as possible thereafter. All work in the each of the two years will cease around mid-November at the end of the annual construction season.

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Frequently Asked Questions (continued)

Many people in our neighborhood plant flowers between the sidewalk and curb. What do we do about these garden areas? In most areas of the project, the construction will affect the parkway area between the sidewalk and curb, so, prior to the start of work on your street, we strongly urge residents to remove and transplant any perennial plants from the parkway and to not plant annuals in the parkway during the year of construction (2018 or 2019). Similarly, residents should remove any items of value (sentimental value or otherwise) from the parkway, so they are not damaged during construction.

When (i.e., what hours) is the contractor allowed to work? As per City Ordinance, work is allowed Monday through Friday, from 7:00 AM to 8:00PM, but the contractor typically will not work past 5:00PM. Of note, a waiver of the Noise Ordinance has been requested to allow project work on Saturdays. Residents will be notified by mail of a public hearing to be held at a City Council meeting for the purpose of receiving public comment on the noise waiver request.

Following completion of construction, will I have basement sewage back-ups? The project is designed to not result in any sewage back-ups. Further, over the many years of conducting the CSO Program, it is extremely rare that the project resulted in any basement back-ups.

Will the construction project affect my house structure or plumbing? The project should have no impact on private property facilities or structures. However, if a resident is concerned about that potential, they are strongly urged to create a video of their private property in order to provide a “baseline” of the pre-construction conditions.

Will the construction cause rodents to enter my house? In over twenty years of conducting the CSO Program, the construction is not known to cause rodents to enter homes, and the City has received almost no complaints of those occurrences. Separate from construction activities, it is always recommended that residents seal up holes in their house to prevent mice from entering the structure.

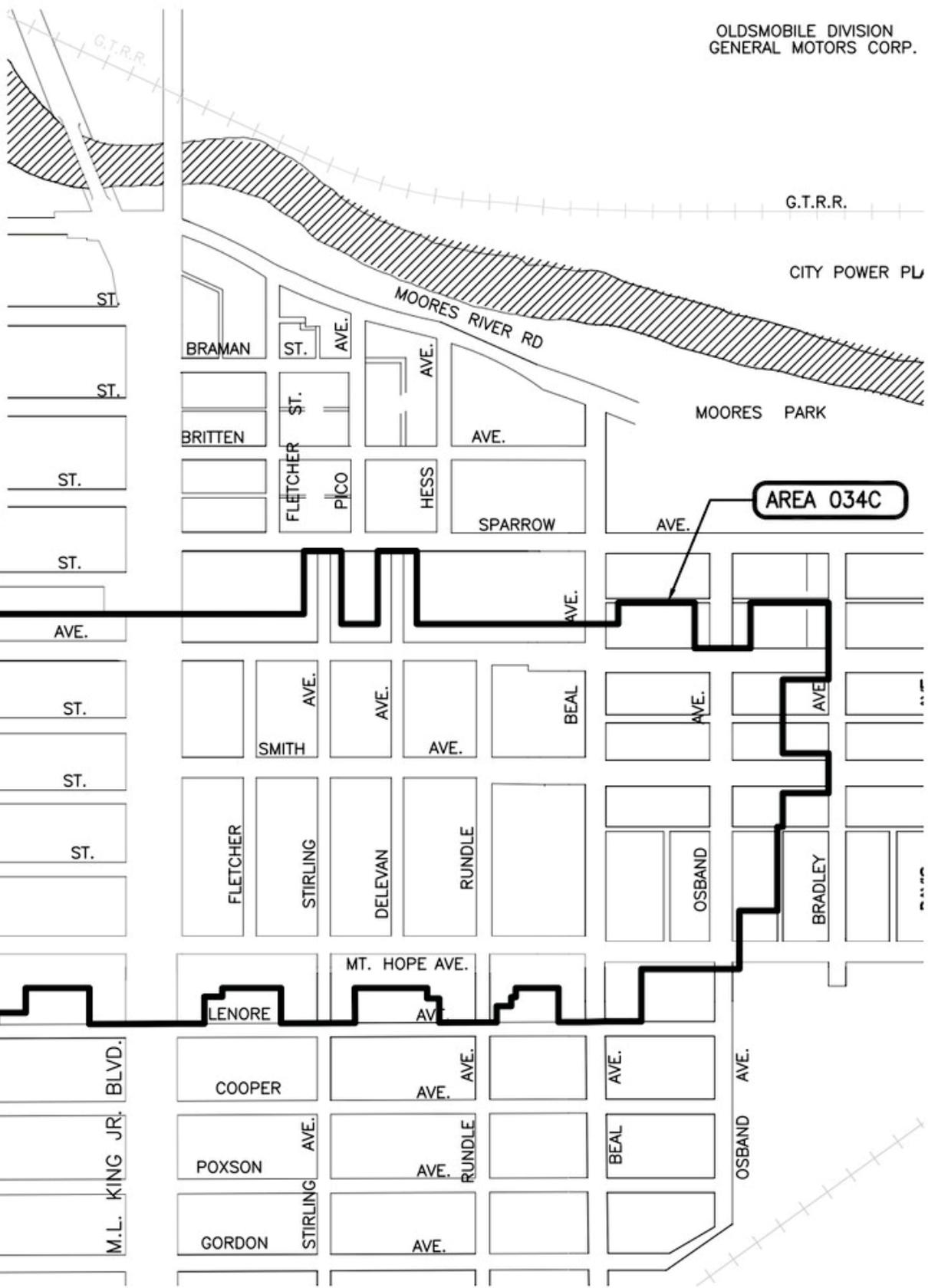
Questions? Please call the Lansing Public Service Department at #517-483-4456.



Andy Schor, Mayor



OLDSMOBILE DIVISION
GENERAL MOTORS CORP.



LEGEND

 PROJECT AREA BOUNDARY



NO SCALE

**LANSING CSO CONTROL PROGRAM
PHASE V SEGMENT 2
AREA 034C SEPARATION**