



Virg Bernero, Mayor

# The Construction Observer

CSO Hotline:  
517.394.5566

[www.LansingCSO.com](http://www.LansingCSO.com)

Special Milestone Issue - February 2008



## Get YOUR Construction Zone Updates!

To learn more and stay updated on road closures, openings, detours, and alternate routes, check out these information sources:

### e-Newsletter

A construction e-newsletter is available every other week throughout the season and is YOUR direct link to everything you need to know about construction in '08! Sign up for this free e-mail subscription or view the current issue online at [www.LansingCSO.com](http://www.LansingCSO.com).

### Text Updates

Sign up anytime for text message notifications about local work zones by texting the word "lansingcso" to 67463 (msgme).



### New Signage

Starting in March, the City will post billboards and digital message boards on I-496 to give commuters and visitors ample notice prior to the start of construction.



### [www.LansingCSO.com](http://www.LansingCSO.com)

Here is a Web resource to learn all about the Lansing CSO Program OR about specific project details in your area. If you don't find what you need to know, you can reach the right CSO team member in the Contacts section.

To receive future issues of *The Construction Observer* via e-mail, please sign up at [www.LansingCSO.com](http://www.LansingCSO.com) by clicking on Construction e-Newsletter to the right of the photos. If you prefer not to subscribe, you can always view the current issue online.



## 11 Billion "Fewer Flushes" to the River Thanks to the CSO Control Program!

Lansing's Combined Sewer Overflow (CSO) Control Program is a federal and state-required, 30-year undertaking to eliminate overflows of untreated sewage to our waterways. Sometimes CSO construction can seem like nothing but hassles. In reality, the Program is an environmental and economic gem, with benefits such as:

**Cleaner Rivers • Human Health Protection • Enhanced Quality of Life  
Downtown Revitalization • New Roads/Infrastructure • Reliability**

Lansing's CSO Program is now more than half-way complete! Fifty-three percent of the combined sewer area has been separated (sewage goes in one pipe to the wastewater treatment plant, stormwater in a second pipe to the river). Here is what the Program has delivered since the start of construction in 1992 through January 2008:

### New sanitary sewer:

50 miles

### New water main:

27 miles

### New roadway:

56 miles

### Sewers rehabbed/re-used:

30+ miles (*that's big \$ savings!*)

### Overflow prevention:

3.3 billion gallons (*that's like two billion "fewer flushes" to date!*)



**By the end of the CSO Control Program in 2020, over 18 billion gallons of combined sewage will have been prevented from entering our rivers!**

**Since low-flow toilets use 1.6 gallons per flush, that's like 11 billion "fewer flushes"!**



## We're Listening!

Every year, the City tries to improve customer service and communication is always a key target. To make sure we are providing accessible and useful information, the City enlisted the help of a special consultant to conduct a phone survey. Thank you to those who participated! We look forward to sharing the results of the survey with you in a future issue of *The Construction Observer*.

## Upcoming Topics in the Observer:

- Communication survey results
- Adopt-a-Garden information and rain garden photos
- Youth artwork beautifies construction zones
- Selected contractors for 2008 construction projects
- Progress updates, upcoming road closures, detours, etc.
- New ways the City is getting the word out to the community
- Post-construction grass restoration

**Stay in the know by signing up today to receive *The Construction Observer* e-newsletter at [www.LansingCSO.com](http://www.LansingCSO.com)**

## Grand Avenue Overhaul 2008 - 2009

Grand Avenue will be the center of attention during the next two construction seasons. CSO construction will begin in April 2008, with streetscape enhancements to follow in 2009 (pending funding approval). Learn how to easily maneuver around potential delays on Grand Avenue by subscribing to *The Construction Observer*.

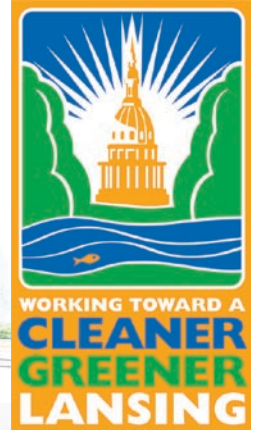
Proposed streetscape enhancements are similar to those that greatly improved the appearance of Michigan Avenue in 2007, and include:

**Brick Pavers • Benches • Kiosks • Trees • Landscaping • Lighting**

A number of other exciting enhancements are planned for Wentworth Park and the Grand/Michigan intersection. For a complete project overview, please visit [www.LansingCSO.com](http://www.LansingCSO.com).



**Restoring the Grandeur!**



**Fiscal and Environmental Responsibility**



*This special milestone edition of The Construction Observer was printed on recycled paper with soy ink. Normal circulation of this newsletter is via e-mail every other week during the construction season. Subscription to this and other communication services is typically on an opt-in basis to conserve resources. Go Green! Go Lansing!*

**This is a significant environmental and infrastructure legacy we are giving future generations, and we should be proud!**

City of Lansing Public Service Department  
Room 732, Seventh Floor, City Hall  
124 W. Michigan Avenue  
Lansing, MI 48933

PRSR STD  
US POSTAGE  
PAID  
LANSING, MI  
PERMIT NO. 890

ECRWSS  
POSTAL CUSTOMER