

Community Emergency Preparedness Resource Guide



Ingham County
& City of Lansing

Preparing • Volunteering • Emergency Resources

Why Prepare?

When you prepare ahead of time for disasters and emergencies, you are helping yourself, your family, and your community.

In a disaster, things change. You might not have power, or be able to get to the store for the things you need. Banks and ATM machines may be closed.

This book can help you be ready when the worst happens.



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The difference between adventure
and disaster is preparedness.

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Emergency Numbers

In an emergency 911

Downed Power Line:

Lansing Board of Water and Light..... 517-702-6000

Consumer's Energy 1-800-477-5050

American Red Cross 517-484-7641

City of Lansing Public Service 24-Hour Hotline 517-483-4161

Community Mental Health Crisis Services 517-346-8460

Ingham County Animal Control..... 517-676-8370

Poison Control 1-800-222-1222

When should I call 911?

If you need police, the fire department, or an ambulance *right now* in an emergency, call 911.

For non-emergency problems (like noisy neighbors or a stolen purse) call your local police or fire department's non-emergency number. Those numbers are listed on the next page.

If you're not sure if it's an emergency, call 911 and let the 911 operator decide.

For help finding solutions to other problems call 2-1-1.

2-1-1 can connect you with organizations in the area that can help meet your needs.

Non-Emergency Numbers

Dansville (Ingham Township) Fire Department	517-623-6691
Delhi Township Fire Department	517-694-3327
East Lansing Police Department	517-351-4220
East Lansing Fire Department	517-332-1956
Lansing Police Department	517-483-4600
Lansing Fire Department.....	517-483-4200
Lansing Township Police Department	517-485-1700
Lansing Township Fire Department.....	517-485-5443
Ingham County Sheriff's Department.....	517- 676-2431
Ingham County Sheriff's Office Delhi Division	517-694-0045
Ingham County Health Department	517-887-4311
Ingham County Domestic Violence Support Unit	517-676-8285
Leroy Township Fire Department.....	517-521-4959
Leslie Police Department	517-589-9700
Leslie Fire Department.....	517-589-8670
Mason Police Department	517-676-2458
Mason Fire Department.....	517-244-9025
Meridian Township Police Department.....	517-853-4000
Meridian Township Fire Department	517-853-4700
Onondaga Township Fire Department	517-628-2600
Stockbridge Police Department	517-851-7517
Stockbridge Fire Department.....	517-851-2331
Williamston Police Department	517-374-7321
Williamston Fire Department.....	517-655-3384

What is the difference between an emergency and a disaster?

An **EMERGENCY** is something that happens that makes you need the help of police, fire, or emergency medical services. A house fire, a heart attack, and a home break-in are examples of emergencies. Emergencies can also involve more than one person or family.

An emergency becomes a **DISASTER** when it affects all or a large part of a community. When many different agencies are needed to respond, or when a large area is damaged, or many people are hurt, it is a disaster.

All disasters are emergencies, but not all emergencies are disasters.

How can I be Prepared?

1 Get a Kit

Make a
Plan

Be
Informed

Fill a box, bag, or backpack with supplies that your family might need in an emergency. Here are some examples:

- Flashlight
- Extra Batteries
- List of prescription medications
- Battery powered or hand-crank radio
- Multi-purpose tool
- Water (3 gallons per person will last 3 days)
- Snack foods (protein bars, chocolate, etc.)
- Copies of important documents
- First aid supplies
- Toys
- Leash, collar, or pet carrier if you have pets

For ideas about what you should keep in your emergency supply kit visit www.RedCross.org or www.do1thing.us.

How can I be Prepared?

Get a Kit

Make a
Plan

Be
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Plan how family members could get out of the house in a fire, and where you will meet outside to make sure everyone is safe.

Plan where you will go if you have to evacuate. If you go to an emergency shelter, try to bring some comfort items (pillows, toys, a deck of cards, etc.) to make your stay easier.

■ If you have to evacuate, take your pets with you if you can, even if you think you may only be gone a short time. Emergency shelters don't take pets (except for service animals), but a pet shelter will be opened if a large area is evacuated.

Also think about where you will meet if you are at work or school, and can't get home in a disaster. Choose a place that everyone in your family knows and can find easily.

Talk to your family about these plans. Make sure everyone understands what to do.



How can I be **Informed?**

Get a Kit

Make a Plan

Be Informed



	What is it?	Cost	How do I get it?
	Sends text messages about traffic problems, community events, or emergencies to subscribers. You can also receive messages as emails.	None	Visit: www.nixle.com
	Will call landline phones in the affected area in an emergency. Code Red messages will display 866-419-5000 on your caller ID.	None	Landlines in Ingham County are automatically included. To sign up your cell phone go to: www.cityoflansingmi.com/alert or: www.ingham.org/alert
NOAA Weather Radio	This is a special radio that gives you messages directly from the National Weather Service, and can turn itself on when a weather warning is issued.	\$20 and up	Sold at most stores that sell radios

How can I be **Informed?**

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Outdoor Warning Sirens:

You usually hear the sirens when there is a tornado warning, but they could be set off for high winds or a hazardous materials spill—any time it is not safe to be outside.

Remember that the sirens are only meant to warn people who are **OUTSIDE**. Even if you hear them when they are tested, you may not be able to hear them during a storm.

When you hear the outdoor warning sirens **take cover and tune in**. Go inside right away and turn on TV or radio to get more information.

How can I help?

Volunteer Opportunities

American Red Cross Mid-Michigan.....	484-7461
AmeriCorps Volunteer Positions.....	241-3656
CERT (Community Emergency Response Team)	483-4110
RSVP Retired & Senior Volunteer Program.....	887-6116
Meals On Wheels.....	887-1460
Medical Reserve Corps	887-6116
Capital Area United Way Volunteer Center	203-5010

For other ways to volunteer call 2-1-1 (or call 866.561.2500).

“Emergency Preparedness is a **team sport**”

Emergency Preparedness *tips*

1

ICE Your Phone

Enter a friend or family member's number into your phone under the contact name "ICE" (In Case of Emergency). If you are hurt and unable to answer questions, emergency responders will check your phone for "ICE" to find out who to contact.

2

2-1-1

2-1-1 is a free service to connect people in need with help in their community. Dial 2-1-1 and an operator will help you find solutions to health and human services needs. In a disaster, call 2-1-1 to find a way to help others.

Some cell phones may have trouble dialing 2-1-1. If you can't get through call 866-561-2500. It's a free call.

3

Do 1 Thing

Visit www.do1thing.us for a quick, easy ways you can be better prepared. Do 1 Thing is an emergency preparedness program that started here in mid-Michigan to help our community be ready for disasters. Being prepared doesn't have to be hard or expensive. Do 1 Thing today!